

ABBEY MEDICAL CENTRE- TELEPHONE CALL STATISTICS – JUNE 2023

Gamma														SIGN OUT
INTERVAL	OVRFD OFF	IN ABND	IN ANS	IN	OUT ANS	OUT	MAX WAIT	AVG WAIT	AVG IN ANS	AVG ABND	% SVC	AVG RNG (OUT)	TOT TLK	AVG TLK
06/2023	14474	1072	3517	19063	3455	4495	00:33:51	00:00:34	00:02:38	00:01:11	5.2%	00:00:13	208:54:04	00:01:47
	14474	1072	3517	19063	3455	4495	00:33:51	00:00:34	00:02:38	00:01:11	5.2%	00:00:13	208:54:04	00:01:47

[Wallboard](#)
[Extension / Device Report](#)
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[Call Centre Performance Monthly](#)
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[Dashboard](#)

OFF